

# Touchdown Middle East ON 26TH JULY 2025

Dear Partner,

### Warm greetings from Palavra Resort.

It would be our honor to be part of this joyous celebration as your family marks a cherished milestone. At Palavra, we understand that life's special moments deserve settings as unforgettable as the memories you create.

With reference to your inquiry, we are pleased to extend our best available room rates and offerings tailored for your requirements, as outlined below:

### **Exclusive Accommodation Packages (Inclusive of Daily Breakfast)**

Room Type	Single	Double
Superior Room	BHD 77.000	BHD 84.000
Deluxe Room	BHD 82.000	BHD 89.000
Luxury Garden Room	BHD 90	BHD 97
Premier Suite	BHD 113.000	BHD 120.000
Royal Villa Garden View (Maximum 4 Adults)	BHD 220	

*The rates mentioned above are inclusive of all applicable charges, including: 10% Service Charge, 5% Government Levy, 10% VAT and Hotel Accommodation Fee of BHD 3.300 per room, per night (inclusive of VAT)* 

There are no hidden fees-what you see is what you pay, allowing for a seamless planning experience!

# THE STAY WILL INCLUDE:

- Elegant room accommodation with breakfast, served daily at our scenic Pool Delight outlet
- A refreshing welcome drink upon arrival to begin your experience on a delightful note
- Complimentary access to our serene Jacuzzi, state-of-the-art gym, yoga room, and the breathtaking beachfront infinity pool
- A dedicated Guest Experience Coordinator will be available to assist you and your guests throughout your stay, ensuring a seamless and memorable experience.
- In-room tea and coffee-making facilities for your convenience
- Two bottles of mineral water provided daily in your room
- Complimentary high-speed Wi-Fi throughout the resort premises

We aim to ensure every detail enhances the comfort and elegance of your experience with us

Add a personal touch to your celebration with our bespoke offerings. These enhancements are available upon request and can be curated to reflect your unique preferences. Additional charges will apply based on the selected services. Located in: Reef Island, Block 346, Building 2951 Rd 4652, Manama Phone: 1311 0110



- Curated floral welcome arrangements in guest rooms.
- In-room celebratory treats, such as chocolate-dipped strawberries or seasonal fruit platters.
- Custom signage or personalised welcome messaging to greet your guests in style; and
- Early check-in and/or late check-out, subject to availability, for added convenience and comfort.

Our team would be delighted to assist you in tailoring these enhancements to suit your vision and ensure a truly unforgettable experience.

### **AIRPORT TRANSFERS:**

We would be delighted to assist with your airport transportation needs. Private transfers are available at BHD 20.000 per way (for up to 3 guests).

If you require group pick-up services, we can arrange a larger vehicle or bus tailored to your needs. Kindly share the details, and we will be happy to provide suitable options and pricing accordingly.

### **TERMS & CONDITIONS:**

- Room reservations will be **confirmed only upon receipt of a written confirmation**.
- Offered room rates are **non-commissionable**.
- A 50% advance payment is required at the time of confirmation. Please note, this amount is non-refundable.
- The remaining 50% balance is due 10 days prior to guest arrival.
- Bookings will be considered confirmed only upon receipt of 100% payment in advance for the full stay.
- A **refundable security deposit** may apply, based on your selected room category and requirements. This will be communicated to you at the time of finalizing the reservation.

### **REFRAME THE CANCELLATION:**

- Cancellations received within 2 days of arrival (for rooms or events) will incur a 50% charge of the total booking value.
- In case of a no-show, the full amount for the entire stay will be charged.

### **DEADLINE TO CONFIRM:**

This offer is valid until 10<sup>th</sup> November 2025. We would like to secure the required number of rooms in advance.

We look forward to the opportunity to welcome you and your esteemed guests to Palavra Resort. Should you wish to visit the property or discuss further personalization, we would be delighted to host you at your convenience. Feel free to reach out to us at \_\_\_\_\_\_

Please do not hesitate to reach out for any clarification or support.

#### With warm regards,

Sales & Events Team Palavra Resort